

Bern, 28th October 2020 **AA3 – 477 – 2020 /difiseg**

Recommendation and acknowledgement

To whom it may concern

May this letter serve as acknowledgement and certification of the security services provided to the Embassy of Guatemala in Switzerland by PROTECSYS Gmbh.

The enterprise PROTECSYS Gmbh, specialised in video security alarm system solutions of high quality, has provided to the Embassy of Guatemala security video and alarm services since March 2019. During all this time, the company's personnel has been always flexible and open to find solutions to the needs of the Embassy and other requests from the Ministry of Foreign Affairs of Guatemala, attending at any kind of requirement at any moment and in a prompt manner.

The Embassy of Guatemala has been always satisfied by their personal service, high quality of products and constant following-up to the security video and alarm system installed at the Ambassador's Residence and at the premises of the diplomatic mission.

Therefore, the Embassy of Guatemala in Switzerland highly recommends the services of PROTECSYS Gmbh and would be pleased to provide additional references if needed. For further information, don't hesitate to contact the Embassy of Guatemala in Switzerland at the phone number +41 31 351 1070 and the e-mail: guatemala@bluewin.ch.

Sincerely yours,

Arturo Duarte Ambassador